

2023 WBOP Magic

FREQUENTLY ASKED QUESTIONS

What age is a child?

- Children over two years and Under 16
 - Infant's two years of age and under, attending on a parent's lap, do not require a ticket.
- Juniors 14 years and younger must be accompanied by an adult (18years +)

Where is the Limited Mobility or Wheelchair seating?

Wheelchair and companion seating are located in courtside area and limited mobility seats are also available. For further information or to book, please phone ILT Southland 03 219 9310 for Invercargill games or 03 456 1200 for Dunedin games.

Do you offer payment plans?

Not at this time.

When will I receive my Membership card and pack?

This season we will be utilising 'accreditation style' membership cards which will be printed, personalised with seat details AFTER our renewal period and in batches leading into the season. Venue collection will be available at the Magic 2023 Centre Pass Event at Globox Arena on Saturday 25 February or at the first Home games in Tauranga and Hamilton.

Can I share my Membership with family and friends?

Yes you can, if you can't attend a game, you are welcome to allow a family or friend to use your membership card for that game.

What do I do if I forgot, lost or haven't received a Membership Card?

If you have forgotten or lost your membership ticket, you can still access the game. Please go to venue reception to get paper ticket printed for you, there will be a charge of \$1 for each game ticket.

Where are my seats located?

Your seats will be located in the premium seating allocation behind the players bench. A seating map is available on Ticketek website.

Can I cancel my Membership?

Once purchased, the WBOP Magic Membership cannot be cancelled and are non-refundable if you change your mind. You can choose to sell your membership to another person for its face value or less.

When is the Gala Dinner and how do I purchase tickets?

The date for the 2023 gala dinner is still to be finalised. We will send out communication prior to the event.

I have a question, who can I contact?

WBOP Magic can be contacted via marketing@NetballWBOP.co.nz